Technology at IU Maurer
Technology Spaces

Law library lobby computing cluster – for quick use

- 12 Windows computers with Microsoft Office Suite, Adobe Creative Suite, and other software
- 2 scanners
- 5 printers -- 4 black ink only, 1 color
  - You use printing credits on your CrimsonCard to "pay" for your print request at the printer.
Technology Spaces

Law library computer lab – for longer use*

- 8 Windows computers with Microsoft Office Suite, Adobe Creative Suite, and other software
- 3 scanners
- 1 printer, black ink only
  - Also requires printing credits from your CrimsonCard

Garron Quimby, the Computer Support Specialist, holds his office hours for students here.
Printing Credits

Check your print allotment:

- mobile.print.iu.edu
- Students get a credit for printing that allows 650 b/w pages ($0.04 per page, $0.07 for double-sided) or 104 color pages (if all you ever did was print in color; $0.25 and up).

To request a refund for poor print quality:

- Call 812-855-3802 or visit the Technology Center Consulting (TCC) in Wells Library.

For general information about printing at IU:

- https://kb.iu.edu/d/bfan
Printing

You can check your print allotment at

- [https://cardmgmt.uits.iu.edu/online/myaccounts](https://cardmgmt.uits.iu.edu/online/myaccounts)
- OR
- the release station will tell you when you swipe your card.

![Card Management](image)
All the computers in the Law Library default to printer BL_LW_BW1. If you want to print in color (more expensive) choose BL_LW_COLOR1.

To print from your laptop instead of a library computer:

- Use the Mobile Print Website: mobile.print.iu.edu
- IU Print BYOD software: https://kb.iu.edu/d/amhs

Best practices:

- Save a copy of your file(s) to the desktop or a folder and then print, especially if printing PDFs directly from Canvas or other online resources.
- Wait 1-2 minutes before releasing print jobs.
- Track allotment at https://cardmgmt.uits.iu.edu/online/myaccounts, or swipe student ID at printer.
WiFi Networks:

- **eduroam**: The network for students, faculty, and staff at IU. You can print wirelessly from this network.

- **IU Secure**: Older option than eduroam but still available – for now. It will go away at some point. You can print wirelessly from this network as well.
Everyone at IU now uses Microsoft Exchange: http://mail.iu.edu.

Manage your email account:
• Go to https://one.iu.edu and search for email management.
• Here you can set up email forwarding, create new email address, set your primary email address, etc.

To learn how to add your IU email account to your mobile devices:
• iOS: (Exchange) https://kb.iu.edu/d/bgfl
• Android: (Exchange) https://kb.iu.edu/d/bgig
Resources

IU’s tech Knowledge Base
kb.iu.edu

IUanyware
iuanyware.iu.edu

IUware
iuware.iu.edu

OneDrive Cloud Storage at IU
https://kb.iu.edu/d/aewd

University Information Technology Services (U.I.T.S)

- 812-855-6789
- ithelp@iu.edu
- ithelplive.iu.edu
- uits.iu.edu
- walk-in locations

1L Library Resources
http://law.indiana.libguides.com/1L
Install an anti-virus program:
- Both Windows & Mac platforms need **ONE** anti-virus program.
  - Also recommended: Malwarebytes (anti-malware software).
  - Yes, Macs can get viruses/malware.

Operating system updates:
- Install Windows/Mac updates routinely.

Save to multiple locations:
- Local computer or to a flash/external drive
- Cloud storage such as OneDrive, Google Drive, Dropbox
• Stay away from peer-to-peer file sharing programs.
  o We cannot unblock UIPO access block.

• Do not interrupt the installation of system updates - Windows & OS X.
  o This can corrupt the operating system and you can potentially lose EVERYTHING.

• Log off from computers in the law library when you're done.

• If you have trouble connecting to the wifi network, try turning off/on wifi.

• Email phishing
  o You will never receive an email from the university or any of its schools/departments asking you to follow a link to verify/update information. Don’t get fooled by such an email.
Hardware:
- Component replacements if able (hard drive and RAM)
- Limited mobile device support – email setup/connect to Wi-Fi

Software:
- Operating system re-installs
- Malware & virus removals
- “Optimizations” - fix slow machines
- Software installations

Data:
- Data back up - hold for about 30 days
- Data recovery if able (if hard drive crashed or data was mistakenly deleted)

Networking:
- Connectivity troubleshooting on personal laptops and smartphones.

Extra support you can get from Garron Quimby
Contact Garron Quimby for Help

Garron Quimby
Computer Support Specialist
lawlibcc@indiana.edu
812-855-9777

Schedule an appointment: https://law.indiana.libcal.com/appointment/69156

Desk hours in the Law Library: https://law.indiana.edu/lawlibrary/services/computing.html

Get support from Garron through Zoom: https://iu.zoom.us/j/628046759