Technology at IU Maurer

Technology Spaces

Law library lobby computing cluster – for quick use

- 12 Windows computers with Microsoft Office Suite, Adobe Creative Suite, and other software

- 2 scanners

- 5 printers -- 4 black ink only, 1 color
  - You use printing credits on your CrimsonCard to "pay" for your print request at the printer.

Technology Spaces

Law library computer lab – for longer use*

- 8 Windows computers with Microsoft Office Suite, Adobe Creative Suite, and other software
- 3 scanners
- 1 printer, black ink only
  - Also requires printing credits from your CrimsonCard

Garron Quimby, the Computer Support Specialist, holds his office hours for students here.

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Printing

Printing Credits

Check your print allotment:

- mobile.print.iu.edu
- Students get a credit for printing that allows 650 b/w pages ($0.04 per page, $0.07 for double-sided) or 104 color pages (if all you ever did was print in color; $0.25 and up).

To request a refund for poor print quality:
- Call 812-855-3802 or visit the Technology Center Consulting (TCC) in Wells Library.

For general information about printing at IU:
- https://kb.iu.edu/d/bfan

Printing

You can check your print allotment at

- https://cardmgmt.uits.iu.edu/online/myaccounts
  OR
- the release station will tell you when you swipe your card.

Printing

All the computers in the Law Library default to printer BL_LW_BW1. If you want to print in color (more expensive) choose BL_LW_COLOR1.

To print from your laptop instead of a library computer:

- Use the Mobile Print Website: mobile.print.iu.edu

OR

- IU Print BYOD software: https://kb.iu.edu/d/amhs

Best practices:
- Save a copy of your file(s) to the desktop or a folder and then print, especially if printing PDFs directly from Canvas or other online resources.
- Wait 1-2 minutes before releasing print jobs.
- Track allotment at **https://cardmgmt.uits.iu.edu/online/myaccounts,** or swipe student ID at printer.
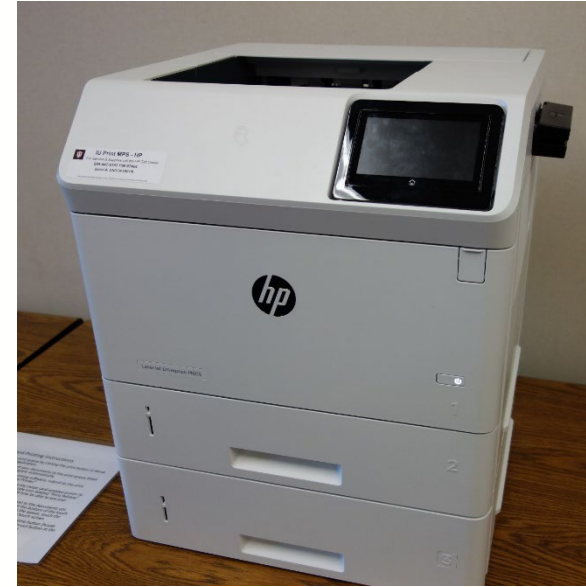
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Networking and Internet

WiFi Networks:

- **eduroam:** The network for students, faculty, and staff at IU. You can print wirelessly from this network.

- **IU Secure**: Older option than eduroam but still available – for now. It will go away at some point. You can print wirelessly from this network as well.

Email

Everyone at IU now uses Microsoft Exchange: http://mail.iu.edu.

Manage your email account:
- Go to https://one.iu.edu and search for **email management**.
- Here you can set up email forwarding, create new email address, set your primary email address, etc.

To learn how to add your IU email account to your mobile devices:
- iOS: (Exchange) https://kb.iu.edu/d/bgfl
- Android: (Exchange) https://kb.iu.edu/d/bgig

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Resources

IU's tech Knowledge Base

kb.iu.edu

IUanyware

iuanyware.iu.edu

IUware

iuware.iu.edu

OneDrive Cloud Storage at IU

https://kb.iu.edu/d/aewd

University Information Technology Services (U.I.T.S)

- 812-855-6789
- ithelp@iu.edu
- ithelplive.iu.edu
- uits.iu.edu
- walk-in locations

1L Library Resources

http://law.indiana.libguides.com/1L

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Good computing practices

Install an anti-virus program:

- Both Windows & Mac platforms need **ONE** anti-virus program.
    - Also recommended: Malwarebytes (anti-malware software).
    - Yes, Macs can get viruses/malware.

Operating system updates:

- Install Windows/Mac updates routinely.

Save to multiple locations:

- Local computer or to a flash/external drive
- Cloud storage such as OneDrive, Google Drive, Dropbox

Good computing practices (cont.)

- Stay away from peer-to-peer file sharing programs.
    - We cannot unblock UIPO access block.

- Do not interrupt the installation of system updates - Windows & OS X.
    - This can corrupt the operating system and you can potentially lose EVERYTHING.

- Log off from computers in the law library when you're done.

- If you have trouble connecting to the wifi network, try turning off/on wifi.

- Email phishing
    - You will never receive an email from the university or any of its schools/departments asking you to follow a link to verify/update information. Don't get fooled by such an email.

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Maurer Technology Support Services

Extra support you can get from Garron Quimby

Hardware:

- Component replacements if able (hard drive and RAM)
- Limited mobile device support – email setup/connect to Wi-Fi

Software:

- Operating system re-installs
- Malware & virus removals
- "Optimizations" - fix slow machines
- Software installations

Data:

- Data back up - hold for about 30 days
- Data recovery if able (if hard drive crashed or data was mistakenly deleted)

Networking:

- Connectivity troubleshooting on personal laptops and smartphones.

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Contact Garron Quimby for Help

Garron Quimby

Computer Support Specialist

lawlibcc@indiana.edu

812-855-9777

Schedule an appointment: https://law.indiana.libcal.com/appointment/69156

Desk hours in the Law Library: https://law.indiana.edu/lawlibrary/services/
computing.html

Get support from Garron through Zoom: https://iu.zoom.us/j/628046759

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